

**U.G. 1st Semester Examination - 2024****ENGLISH****[Skill Enhancement Course (SEC)]****Course Code : ENG-SEC-T-101****[NEP-2020]**

Full Marks : 35

Time : 1½ Hours

*The figures in the right-hand margin indicate marks.**Candidates are required to give their answers in their own words as far as practicable.***GROUP-A**

1. Answer any **five** of the following questions:  $1 \times 5 = 5$ 
  - a) What is a systematic problem?
  - b) Give two examples of interpersonal skills.
  - c) Who wrote *The Future Shock*?
  - d) What is Albert Einstein's IQ score?
  - e) What is empathy?
  - f) When was Google launched?
  - g) What is a time-specific task?
  - h) Which leadership qualities can be found in M.K. Gandhi or Martin Luther King?

*[Turn over]*

2. Answer any **two** of the following questions:

5×2=10

- a) Discuss the significance of teamwork in achieving organizational goals.
- b) What are the qualities of leadership?
- c) Explain how adaptability allows leaders to respond effectively to unforeseen circumstances.
- d) What were the two major problems with the emerging view of IQ?

**GROUP-B**

3. Answer any **two** of the following questions:

10×2=20

- a) How can one categorise problems on the basis of temporal duration?
- b) Describe the core components of emotional intelligence and explain how developing these can lead to improve interpersonal relationships and workplace effectiveness.
- c) Explain in detail how major obstacles to successful teamwork can be removed.
- d) What are the various leadership models? Discuss with illustrative examples.